

**Pride in
Pennine**

Quality-Driven
Responsible
Compassionate

The Pennine Acute Hospitals **NHS**
NHS Trust

North Manchester Services Present and Future

25 June 2015



North Manchester Services

- *Current Services*
- *Local Context*
- *Challenges*
- *Future Developments*



Current Services: NMGH Hospital Services

Urgent Care:

- Adult and Paediatric Emergency
- Urgent Care Services
- Ambulatory Care Services

Medical Care:

- Acute Medical Assessment Unit
- Diabetes/Endocrinology Centre
- Respiratory/Cardiology Services

Surgical Care:

- Surgical Triage Unit
- Day Service Unit
- General and Specialist Surgery
- Urology, ENT, Breast, Oral/Maxillo Facial
- Trauma and Orthopaedic
- Endoscopy Services
- General and Specialist Out-patient provision

Women & Childrens:

- Paediatric Services
- Maternity Services
- Neonatal Unit

Specialist Services:

- Regional Infectious Disease Unit

Supporting Clinical Services:

- Full Radiology Suite
- Diagnostic Services

Service Developments at NMGH Site

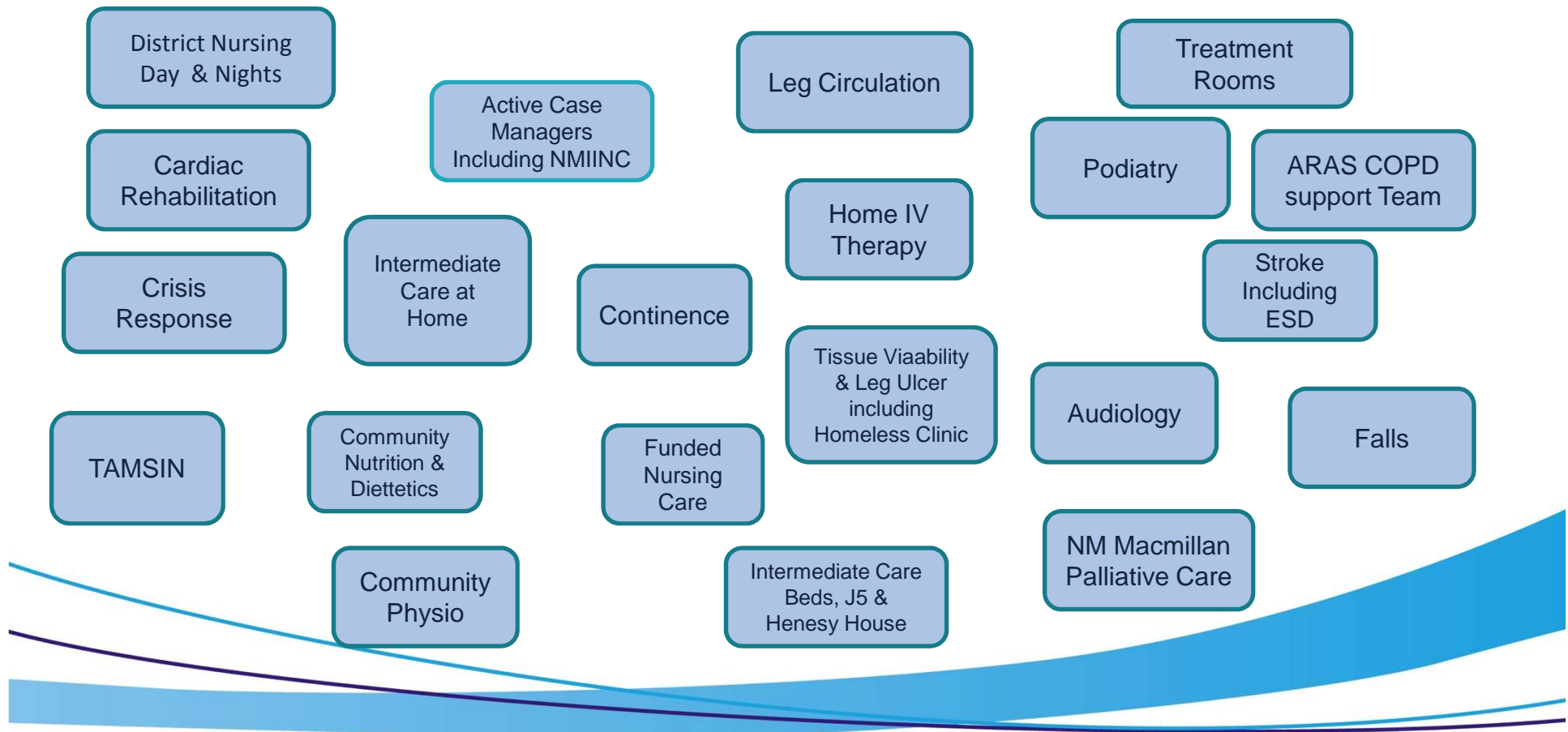
- ***Implementing New Urgent Care Models***
 - GP with Specialist Interest within A&E
 - Pharmacy model
 - ANPs within Adult and Paediatric Emergency Care
- ***Ensuring High Quality Care***
 - Consolidation of medical bed base
 - Specialist Service Models: Gynaecology, Hepato-Biliary & Acute Stroke
- ***Providing Care Closer to Home***
 - Community based Respiratory and Blood Borne Clinics
- ***Developing New Services***
 - Pleural Catheter Day case service
 - Expansion of Industrial disease diagnosis and management clinic

Improvements at NMGH Site

- ***Improved A&E Performance:***
 - NMGH achieved 2014/15 A&E target: **95.2 %**
- ***Supporting Patients Home:***
 - Delayed transfers of care reduced by **55 %** during the last three years
- ***Improved Patient Outcomes:***
 - Mortality rates in 14/15 reduced: **HSMR 82.8 %**



Current Services: North Manchester Community Services



Service Developments in the Community

Integrating Care

- Pioneering integrated health and social care teams
- Palliative Care Model

Supporting People in their Own Homes

- Crisis Response
- Home IV Therapy Service

Improving Patient Outcomes

- Leg Circulation Service
 - Homeless Leg Ulcer Clinic
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Healthier Together Proposal: NMGH General Hospital

- ***NMGH is a designated General Hospital. Potential services may include:***

- Urgent Care services with comprehensive specialty support
- Day Cases
- Outpatients
- Diagnostics
- Paediatrics and maternity services

- ***Specialist Services will be provided from one of the 4 specialist sites***
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Meeting the Needs of the Future: The Challenges

- Increasing demand for urgent care services
- Increasing patient acuity and complexity
- Ageing estate
- Increasing population



Trust Transformation Map: Vision for the Future

- Five year strategy outlines key corporate priorities
- Transformation Programme to support delivery of the Trust's strategy and achieving priorities
- Clinical Commissioning Groups working collaboratively with Pennine Acute to develop financially and clinically sustainable services



NMGH Future Vision: Creating a Community Asset

- ***Delivering the General Hospital site model for NMGH***
 - ***Developing the Estate Strategy***
 - Assessing capital requirements
 - Investment in additional Intermediate Care capacity – 24 beds
 - ***Embedding Integrated Working***
 - One Place Based Care model building on integrated working across health and social care
 - ***Developing a Neighbourhood Centre***
 - Development of Extra Care Housing
 - GP Neighbourhood Practice
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